

Branch End Surgery

EXTENDED APPOINTMENTS! Outside of usual opening hours!!

We are pleased to announce that the practice will be offering **extended appointments outside of our usual opening hours** from the end of September onwards.

We will be offering **pre-bookable** appointments from as early as **7am** on **MONDAY** and **TUESDAY** mornings and **evening appointments up to 8pm** on **WEDNESDAYS***.

Full details of our extended opening hours can be found in the surgery and via the practice website on www.branchendsurgery.co.uk

The surgery will not be accessible to patients who do not have a pre-booked appointment.

We hope that these extended hours will provide **better access to our patients who work during the day**. Anyone is able to book into these extra surgeries to suit their own personal needs.

Please note there will be some things that we cannot book into these extended appointments, such as blood tests, breathing tests and ECGs. This is due to the surgeries being held outside of normal working hours. We may not have access to a courier service. We will have no nurse support. Our receptionists can advise you further.

There will be a limited number of staff on duty during these extended hours.

For this reason we cannot encourage walk in appointments! The extended service is for **'pre-booked'** appointments. Please note that for security and safety reasons we will not be able to deal with patients who turn up without an appointment.

If you feel that your 'problem' or problems' might take some time to deal with then please ask the receptionist in advance for a longer appointment.

** Dates and times may change in the future as we adjust our extended hours to meet the needs of our patient population - patients will be advised of our extended hours when they call to make an appointment.*

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